

## WHAT TO ASK...when visiting a Retirement Community

FACILITY VISITED: \_\_\_\_\_ Date: \_\_\_\_\_

### What types of care level do you offer?

Independent Living	Memory Care (Alzheimer's/Dementia)	Physical Therapy
Continuum of Care (CCRC)	Respite Care	Special Therapy
Assisted Living	Skilled Nursing	Occupational Therapy
Personal Care (KY only)	Rehabilitation	Respiratory Therapy

### Costs:

Do you have an entrance fee?                      yes    No    How much is it?

What is the daily/monthly/weekly fee? \_\_\_\_\_

What services are provided at additional costs?

\_\_\_\_\_  
\_\_\_\_\_

Do you have a volunteer program? \_\_\_\_\_

Payment methods accepted:

- Private Pay
- Private Insurance
- Long Term Care
- Medicare
- Medicaid
- Other

### ACTIVITIES:

Do you have an activity program? \_\_\_\_\_

Do you have an Activities Director? \_\_\_\_\_

Is the family encouraged to participate in the activities? \_\_\_\_\_

Are the activities posted? \_\_\_\_\_

Is there a common area with a TV? \_\_\_\_\_

Is there a beauty/barber shop on-site? \_\_\_\_\_

### PEOPLE:

Is there staff around? \_\_\_\_\_

Is the staff friendly and helpful? \_\_\_\_\_

Is the staff accessible to residents and their families? \_\_\_\_\_

Is there someone available 24 hours? \_\_\_\_\_

### FOOD/MEALS:

Do you provide help with eating and dietary needs? \_\_\_\_\_

Are residents given a second helping if requested? \_\_\_\_\_

Do you offer snacks? \_\_\_\_\_

Ask the current residents if they enjoy their meals. \_\_\_\_\_

How does the food look? \_\_\_\_\_

Is the dining area clean and well furnished? \_\_\_\_\_

**ADDITIONALLY:**

Emergency procedures? \_\_\_\_\_

Staff response time? \_\_\_\_\_

Evacuation procedures? \_\_\_\_\_

Is there a convenient location for family members to be a part of the resident's care? \_\_\_\_\_

Do the residents have access to an emergency pull cord system? \_\_\_\_\_

Is there a controlled entry system? \_\_\_\_\_

Does the facility look generally clean? \_\_\_\_\_

Is it free of unpleasant odors? \_\_\_\_\_

Do the current residents appear happy with their environment? \_\_\_\_\_

**ADDITIONAL OBSERVATIONS:**

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